

Phone-Home Alarm Reporting

UPS remote monitoring: keeping your industry online

Features

- ▶ Immediate notification of site power or UPS problems
- ▶ 7x24 monitoring for unmanned or remote facilities
- ▶ Maximum critical system uptime and availability

BPIII & BPIV HE Exclusive Phone-Home Benefits

- ▶ Remote control and diagnostics
- ▶ Qualified factory service personnel can adjust over 200 control and tolerance parameters
- ▶ Dial-back security
- ▶ Password protection for access to the corresponding level of monitoring diagnostics and controls



Model shown: BPIII 80 kVA

Reliable power protection

When any Phone-Home activated UPS senses an alarm condition, the UPS automatically dials a preprogrammed phone number to alert user's personnel or Powerware 7x24 Customer Reliability Center of a pending problem.

Phone-Home all BPII, BPIII and BPIV products

In the event of an alarm detection at the Powerware 7x24 Customer Reliability Center, our Technical Support Staff will analyze and record alarm and relational event data. Powerware will notify the designated customer contact by telephone and determine the appropriate response action.

Imagine the security of having trained service professionals standing by around-the-clock to attend the needs of your UPS and other critical systems. Imagine being regularly informed of the health of equipment you depend upon to operate without interruption. Now, stop imagining!

Available for all Powerware Three-phase UPSs:

BPIV
BPIII Industrial
BPII HE
BPIII HE

Requirements:

- ▶ Internal modem option on UPS
- ▶ Dedicated (data) telephone line for each UPS
- ▶ Customer contact and phone number on file with Powerware Technical Support

BPII exclusive Phone-Home features

BPII HE and BPII-S HE Series offer additional benefits using Phone-Home Alarm Reporting. These additional features, quite often, can allow Powerware Technical Support personnel to take steps to solve a UPS problem before the user is even aware there is a problem.

Phone-Home Alarm Reporting is included during the standard Warranty period on Powerware three-phase products when the optional telephone modem is included with the UPS.



Model shown: BPIV

Powerware

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Italy: 39.02.66.04.05.40
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